



Artist Terms & Conditions (6 Month Free Founding Members)

Membership Registration

- Throughout your use of Art-Mecca.com, you agree to provide true, accurate, and complete information about yourself as prompted by the registration form; and, maintain and promptly update the Registration Data to keep it accurate, current and complete. If you provide any information that is untrue, inaccurate, or incomplete, Art-Mecca.com has the right to suspend or terminate your account and refuse any and all current or future use of Art-Mecca.com.

Founding Members

- As a “founding member”, we would like to show our gratitude to you (the artist) for allowing us the opportunity to help you sell your art online and providing us the foundation to build. By doing so, Art-Mecca.com will provide you (the artist) with a “Mid” level membership FREE of the monthly fee for 6 MONTHS! This will allow you (the artist) to begin your online presence with Art-Mecca.com and to grow with our website.
- If at any point throughout your 6 MONTH trial period you wish to upgrade to a “Mecca” level membership, you may do so by simply paying the difference between a “Mid” level membership fee and “Mecca” level membership fee each month. You may contact support@art-mecca.com to request this upgrade which will be instantaneous and you may begin uploading more items as well as receive the perks of a “Mecca” level membership.

Billing

- As your 6 month free trial approaches its completion, you will be contacted via e-mail by an Art-Mecca.com representative providing you a link to our Artist Subscription page where you will be able to extend your membership with Art-Mecca on a month-to-month basis or a “pay up front and save” option. If we (Art-Mecca) do not receive a response and are unable to contact you (the artist) upon the 6 month trial end date, your listed items will be suspended until your subscription has been processed. For an outline of our membership packages and prices please go to our [Artist Membership](#) page.



Membership Cancellations

- Memberships are month-to-month and you (the artist) may cancel at any time. (Excluding special promotions such as the “Pay Now and Save” which is paid for in advance if chosen so by you (the artist).)
- Cancellations must be made a minimum of 5 business days prior to the next billing date by submitting your cancellation at www.art-mecca.com/artist-cancellations
- Your items will be removed from public viewing. For your convenience, Art-Mecca.com will keep your items in the system database for up to 60 days after cancellation to allow you the option of re-activating your account without having to re-upload your images and information. This provides you (the artist) a quick, easy, and upload free process if you choose to re-activate within the 60 day time period. *

**While your items are inactive within the 60 day storage period, they will not be viewed, sold, or used in any way. They will be deleted along with all your artist information once the 60 days have passed.*

Membership Re-Activations

- Re-Activating your listings after a cancellation may be done at any time.
 - **Please Note:** To avoid abuse, your first RE-activation will be free of charge, while any subsequent re-activations will incur a cost of **\$10.00 USD** which will be added to your first month’s initial payment.

Item & Information Submission

- If adding or replacing an item, ensure that you have uploaded the image through Art-Mecca.com’s “Upload Files” page.
- Upon submission of your art images and details, Art-Mecca.com will post your items live online within 1-3 business days considering all information and media are correctly submitted. In most instances, your items will be posted live within only a few hours.



- You (the artist) may add, remove, or replace any of your items as often as you'd like by logging in to the [Artist Upload](#) page using your account login and password which you will set up upon initial registration. Follow instructions on this page to ensure changes are made as quickly as possible.
- When uploading your images, you retain full rights and copyright and at no time does Art-Mecca.com own the rights to your item(s) or image(s).

Item Pricing

- A small percentage will be added to your take home price that you set to cover a portion of advertising, promotional, and shipping costs (ex. Advertising 20% off all art, free shipping, etc.) This percentage will NOT be more than 30% of your set take home item price, therefore, you can adjust your cost accordingly if you wish.

Orders

- Once an order has been placed for your item(s) by an online buyer, you (the artist) will receive a purchase order confirmation via e-mail with product detail(s) and shipping information.
- Once the Purchase Order has been sent via e-mail to you (the artist), you must have the art packed and en route to the buyer within 3 business days. Failure to provide a tracking # by the 3rd business day will result in a 2% charge (of the final sale price of the art) for each business day not sent. If 6 business days have elapsed and no shipping confirmation # has been provided to Art-Mecca.com by you (the artist), the order will be cancelled and a refund will be given to the buyer.
- When the product has been shipped, you (the artist) must submit the courier tracking or reference # to www.art-mecca.com/shipping-confirmation . The item is not considered "shipped" until the shipping confirmation has been submitted by you (the artist). Failure to do so within the required time frame may result in order cancellation.
- If you (the artist) will be unavailable or are going on vacation you will need to notify Art-Mecca.com in order to avoid the 2% late shipping charge. You'll be asked to fill out an online form at www.art-mecca.com/artist-unavailable stating your leave time at least 5 business days prior to the date of unavailability. You'll simply be asked to put in WHEN you'll be back and able to ship if an order does



come through. Once Art-Mecca.com receives that, your items will be updated with new “Estimated Shipping Times”. This way the buyer is informed at all times and will consequently lead to trust from buyers and will not deter sales.

- Art-Mecca.com will track the shipment. Once the item has been received by the buyer, you (the artist) will receive full payment after approximately 7-14 days, depending on which method of payment you prefer.

Item Packaging

- You (the artist) are responsible for all shipping supplies and protective packaging needed to ensure that your item reaches the buyer unscathed and in perfect condition.
- Depending on the type of item you are shipping (painting, sculpture, glass, etc.) Art-Mecca.com will contact you with any specific packaging instructions.
- The cost of packaging and shipping supplies is the responsibility of you (the artist). Although, when listing your product, you may include the cost of supplies in your item price.

Shipping

- For domestic shipments (Artist to Buyer), Art-Mecca.com will include free shipping to increase the probability of your item selling quickly. **This will be at NO CHARGE to you (the artist).**
- For international shipments, Art-Mecca.com will charge the buyer directly a customized shipping rate.
- In both cases, Art-Mecca.com will e-mail you a printable, pre-paid shipping label to attach to your shipment along with your purchase order.

Returns

- You (the artist) agree to pay the cost of shipping (return, AND shipment of new, correct item) in the case that the incorrect item is shipped and all order information was accurate on the part of Art-Mecca.com.



- Once you (the artist) receive the incorrect item back from the buyer, you agree to confirm receipt to returns@art-mecca.com , and have the new, correct item en route to the buyer within 3 business days. A new tracking # must be provided to www.art-mecca.com/shipping-confirmation .

- Failure to provide a tracking # by the 3rd business day will result in a 2% charge (of the final sale price of the art) for each business day not sent. A return of the correct item to the buyer due to your error, MUST be made. If a return is not made, and the issue not rectified, your membership with Art-Mecca.com may be terminated without refund of any membership payments.

Payment to the Artist:

- You (the artist) will receive payment for the sold item(s) within 7-14 business days following receipt of the item by the buyer. This is to allow sufficient time to honour Art-Mecca.com's 7-day "money back guarantee" return policy.
- You (the artist) may receive payment by the following mediums:
 - PayPal Direct Transfer (**recommended**)
 - Cheque – Mailed to your listed address.

Items Sold Privately

- In the case that one of your listed items is sold by you (the artist), or someone other than Art-Mecca.com, you (the artist) agree to notify orders@art-mecca.com immediately so that the item can be listed as "sold" and then removed from the website. Giclée print options will remain for sale unless removal is requested by you (the artist).

If you have any questions or comments regarding these Artist Terms & Conditions, we urge you to contact us.